



This quarter, Frances Boiling, Chartered Financial Planner and Principal at Harvey Curtis, shares her thoughts about how important it is to recognise vulnerable clients and points out some of the approaches that can particularly benefit these clients.

“As a Chartered firm of Financial Planners, clients are often referred to us by other professionals, such as accountants and solicitors.

These clients are of all ages and from all walks of life. However, of special interest to me is the help and reassurance I can give to vulnerable clients.

Vulnerable clients could be in their later years but it’s important to recognise that vulnerability can also manifest itself following an accident or bereavement, could be short term or long term and might include physical frailty or mental difficulties, or a combination of several of these.

In all of these instances, it’s very important for the planner to make sure that communication is appropriate for the client: for example, using large print or conversion to braille in written communications for people with sight loss. Involvement of third parties must also be considered, which could include family members, carers, other professionals or attorneys/deputies. Keeping things as straightforward as possible is also extremely important when dealing with vulnerable clients, as is avoiding the use of industry jargon, something we work very hard to achieve with all our clients!

My role as a financial planner means that I will look at the complete picture of financial and life planning for a client and I have found that, particularly with vulnerable clients, one of the things that can be overlooked is the eligibility to receive State help. In some cases, it’s possible for me to set the wheels in motion for clients to receive additional support.

Of course, it is extremely important that vulnerable clients and their families and advisers have confidence in the quality of the help and advice that we give. I know that our recently acquired Chartered status will enable our clients to feel even more reassured about the integrity of our advice and our client-focused approach.”

Frances Boiling APFS
Chartered Financial Planner



In this issue:

Finding income in a tricky savings climate

LISA reappears after a summer redesign

Is your family financially protected?

What is a £5,000 a year pension worth?

Two wrongs and a right – tax evasion, avoidance and planning

A third quarter investment lesson

Harvey Curtis Financial Planners

Victoria House Phone: (01444) 233911
66 Victoria Road Fax: (01444) 870955
Burgess Hill info@harveycurtis.co.uk
West Sussex RH15 9LH Web: harveycurtis.co.uk

Follow us @Harveycurtis1

Harvey Curtis Financial Planners is a trading style of Harvey Curtis LLP which is a Limited Liability Partnership. Registered in England and Wales No. OC320182. Harvey Curtis LLP is an appointed representative of Harvey Curtis Associates Ltd which is authorised and regulated by the Financial Conduct Authority.

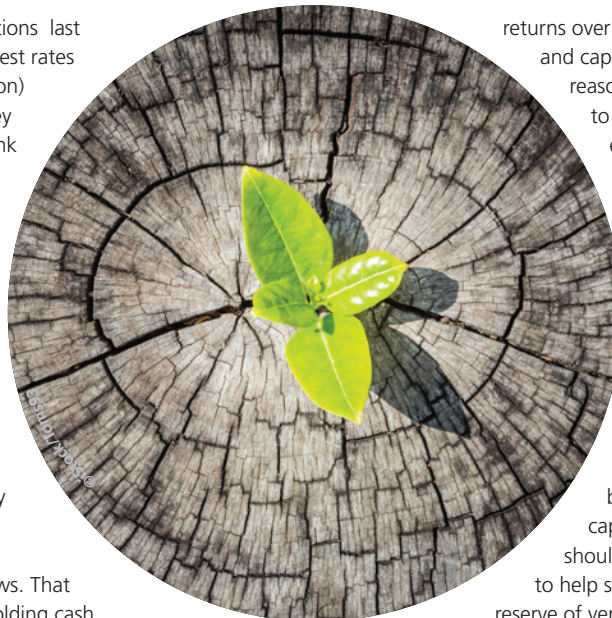
Finding income in a tricky savings climate

Real interest rates may not rise much above 1% – even in the longer term according to the Bank of England. If the Bank is right about this, where can investors find income now?

The Bank of England asked two key questions last December – first: how far have ‘real’ interest rates (that’s after allowing for erosion by inflation) fallen globally? Second: how likely are they to stay at their current low levels? The Bank argued that the fall in real interest rates over the last 30 years was driven by a mix of changes including population aging and increased levels of saving especially in emerging markets. They thought these trends would persist for some time and didn’t see interest rates rising much for some time either.

If the Bank turns out to be right, what are the implications for people who need income from their investments – especially those in retirement? Both cash and fixed interest securities look unpromising at the moment – yields are at or near all time lows. That doesn’t mean that there is no place for holding cash and bonds as part of a diversified investment portfolio. But it does mean that investors should be looking for income from shares and property as well.

Dividends from equities (company shares) have traditionally provided the answer for investors wanting a reasonably dependable income. This involves them giving up some of the capital security provided by cash deposits or even some fixed interest securities. The value of their capital in shares can go down as well as up, and the dividends aren’t guaranteed either. But with equities there is also the prospect of some possible long-term capital growth, which can be very important in boosting investment



returns over the years. The difference between income and capital growth is that the income is usually reasonably regular, while any capital gains tend to come in spurts – with years of no gain or even losses followed by sharp up-turns.

Diversifying your investment portfolio

Most people cannot just live on the income from their investments; it is necessary to draw on capital gains as well and live on total returns from their investments. That means having a diversified investment portfolio. Part could be invested in equities to provide both income and (hopefully) long-term capital growth. But some of the portfolio should be in cash and fixed interest securities to help smooth out returns and to provide a reserve of very safe investments to draw on in turbulent times. The total returns you get from such a portfolio should provide a sustainable stream of spendable income. The Bank of England specialists expect interest rates to stay lower for longer; that will mean investors changing their investment strategy to meet these unprecedented conditions. We are here to help so please get in touch.

The value of your investment can go down as well as up and you may not get back the full amount you invested. Past performance is not a reliable indicator of future performance. Investing in shares should be regarded as a long-term investment and should fit in with your overall attitude to risk and financial circumstances.

LISA reappears after a summer redesign

The Lifetime ISA is back in the spotlight, after it disappeared over the summer.

In what proved to be his final Budget, George Osborne announced the launch a Lifetime ISA from April 2017. The LISA, as it was labelled, was widely seen as a stalking horse for future pension reforms, which might still emerge.

When Philip Hammond replaced Mr Osborne in July, it was unclear whether the LISA would survive. It was therefore a surprise when the government introduced the Savings (Government Contributions) Bill in early September, setting out a broad LISA framework. The Bill was accompanied by an “updated design note” for the LISA, setting out the basic LISA structure:

- You will only be able to start a LISA if you are aged between 18 and 40;
- The maximum annual LISA contribution will be £4,000;

- Any LISA contributions made before age 50 will attract a 25% government bonus, so a £1,000 bonus will be payable for the maximum contribution of £4,000. This bonus will be added monthly if contributions are paid monthly from 2018/19;
- The range of eligible investments and tax treatment for LISAs will be the same as for the current cash and stocks and shares ISAs;
- All or part of the value built up in a LISA can be withdrawn penalty-free from age 60 onwards or for the purchase of a first home worth up to £450,000; but
- Any other withdrawals will normally attract a 25% penalty.

There has been some debate about whether a LISA contribution is better than a pension

contribution (under current rules). If you are in the position to choose between the two next April, then personal advice based on your own particular situation is essential. While a LISA and a pension have the same tax benefits during the investment period, at the stages of making contributions or drawing benefits, tax rules are distinctly different.

The value of your investment can go down as well as up and you may not get back the full amount you invested. Past performance is not a reliable indicator of future performance. Investing in shares should be regarded as a long-term investment and should fit in with your overall attitude to risk and financial circumstances. The value of tax reliefs depends on your individual circumstances. Tax laws can change. The Financial Conduct Authority does not regulate tax advice.

Is your family financially protected?

The existing system of bereavement benefits is being overhauled from April 2017. A key change will be the end of widowed parent's allowance which is currently paid until the youngest child leaves education, to be replaced by just one year's payments for new claimants. What would happen if your family was affected?

Reviewing life insurance provision is arguably even more important than making sure you are financially prepared for retirement or that your investments are in good order. The reason is simply that an early death robs a person of the time needed to achieve their financial goals. It is one thing to plan for retirement in, say 15 years, or build up a capital sum over five to ten years. It is quite another to make sure your loved ones are provided for in the way you would want knowing that the date of your death could be anytime from today onwards.



your family so that they can still fulfil their hopes and dreams is an act of love that itself cannot be measured.

As a minimum, it is generally important to cover any outstanding mortgage or other debts. If you are self-employed, you need to make sure that you have enough cover for business debts. For those with children, your priority should be to provide sufficient cover to replace your income until your children are no longer dependent and it would be prudent to assume at least age 23 for this. Parents should not overlook the fact that

Well over a million people currently have funeral plans in place. However, the true financial loss experienced by a family when a breadwinner dies is out of all proportion to the £4,000 or so that an average funeral costs. Someone aged 35 earning £50,000 a year with a £200,000 mortgage and children aged five and seven could easily find that their partner would need £1 million simply to make up for the loss of income over the next 18 years and the repayment of half of the mortgage.

Pure life insurance is not expensive – In fact, the monthly premium for an 18-year family income plan for that 35-year-old to provide £50,000 a year to their family in the event of their death could be as low as £25 a month. For them to provide £1 million in cash as an alternative using an 18-year level term insurance plan would still be possible for just under £45 a month.

Of course it's impossible to quantify the value of someone's life in purely financial terms. On the other hand, the ability to provide adequately for

the surviving partner may need to meet the cost of university education or private school costs.

If you receive life insurance cover as a benefit of your employment, please bear in mind that this will need to be replaced if you change jobs and this may be at a time when your health could have deteriorated. Although there is mention of the 'breadwinner' please be mindful of the true value of homemakers and insure with that in mind. If you are single with no children, you should still be protecting your income from the risk of a serious illness or accident. Such things can undermine your ability to meet your financial objectives.

In any event, it is important to take individual advice based on your own particular situation, so please get in touch to review your life and health protection needs.

What is a £5,000 a year pension worth?

If you have pension benefits from an old private sector final salary pension scheme, they could be much more valuable than you think. So, how much is the right to a £5,000 a year prospective pension actually worth?

One of the answers to that £5,000 question – and there are many – is “a transfer value of 30 times the pension, in other words – £150,000”.

If you're surprised, then you are not alone. Two years ago such a transfer value figure would have been virtually unbelievable. Back in 2014, a multiplier of around 20:1 was common, making £5,000 a final salary pension worth around £100,000 if you were to transfer close to retirement. So why the big increase in values?

The main reason is the sharp drop in long term interest rates. Since October 2014, the yield on the benchmark 30 year UK government bond (gilt) has halved. Final salary pension schemes use long term yields to assess the value of their pension liabilities and so the value of those

liabilities increases when bond yields fall. One side effect has been a large rise in company pension scheme deficits.

The pros and cons of transfer

There have even been suggestions in parliament that employers should be allowed to break their pension scheme promises in an effort to bring down deficits and escalating contribution levels. Exchanging £5,000 of pension for £150,000 of pension fund can have several advantages, such as a possible increase of over 60% in the tax-free lump sum you can draw. However, there are significant disadvantages, too, not the least of which is that you have to forgo the promise of known benefits, usually with in-built increases once pension payment begins.

The decision on whether to transfer is a complicated one. If your transfer value is more than £30,000 – which could mean a pension of £1,000 a year – under government rules your pension provider must make sure that you have taken regulated financial advice based on your own particular situation before allowing any transfer to be made. We think that makes sense for any transfer.

The value of your investment can go down as well as up and you may not get back the full amount you invested. Past performance is not a reliable indicator of future performance. Investing in shares should be regarded as a long-term investment and should fit in with your overall attitude to risk and financial circumstances.

Two wrongs and a right – tax evasion, avoidance and planning

While others were enjoying August sunshine, HM Revenue & Customs (HMRC) was busy publishing consultation papers on tax avoidance and tax evasion.

As Theresa May announced in her final speech to October's Conservative Party Conference:

"So it doesn't matter to me who you are. If you're a tax-dodger, we're coming after you. If you're an accountant, a financial adviser or a middleman who helps people to avoid what they owe to society, we're coming after you too."

An economy that works for everyone is one where everyone plays by the same rules. So whoever you are you – however rich or powerful – you have a duty to pay your tax. And we're going to make sure you do."

Three months earlier HMRC had started two separate consultations on tackling promoters of tax avoidance schemes and dealing with offshore tax evasion.

The attack on promoters – and others involved in the development, sale and use of schemes – is designed to "influence [their] behaviour". That "influence" will take the form of new penalties on the promoters and their associates

if a scheme fails, based upon the amount of tax that was purportedly avoided by the scheme's users.

Making "corrections"

The latest move against offshore evasion proposes a "Requirement to Correct" should you have "undeclared UK tax liabilities in respect of an offshore matter".

The "correction" must be made by September 2018, after which a Common Reporting Standard (CRS) should come into force. Under the CRS, over 100 countries will automatically exchange taxpayer information, making evasion more difficult and dangerous.

HMRC is adopting a carrot and stick approach here because it would prefer tax evaders to confess voluntarily rather than after an investigation. Thus the pre-CRS tax penalties will generally be lower than those under the "Failure to Correct" regime that begins in October 2018.



The targets for these consultations have nothing to do with what might be described as tried-and-tested financial planning and advice, such as we offer. The Prime Minister and HMRC are after aggressive avoidance schemes and tax evasion – which have always been illegal.

Tax laws can change. The Financial Conduct Authority does not regulate tax advice.



Investors placed over £73 in the cash component for every £100 they subscribed to ISAs, according to recent HM Revenue & Customs statistics for the tax year 2015/16. Overall, about half of all ISAs by value were held in the cash component.

However, near zero interest rates mean the tax savings from cash ISAs are correspondingly small. With the advent of the personal savings allowance in this tax year, you may not even need an ISA to receive tax free interest.

The value of tax reliefs depends on your individual circumstances. Tax laws can change. The Financial Conduct Authority does not regulate tax advice.

A third quarter investment lesson

Short term stock market movements are very hard to predict and the third quarter of 2016 was a salutary reminder of this for all investors.

If you had been asked at the start of 2016 what would happen to UK shares in the July-September quarter if the Referendum vote had favoured Brexit, the chances are you wouldn't have predicted a 6% rise. And that almost certainly wouldn't have been your response if you had been asked the same question at the start of the third quarter – just a week after the vote.

But the fact is that the FTSE 100 achieved a rise of 6.1% over the three-month period, leaving the index 10.5% higher than when the year began. It is a reminder that trying to second guess what the stock market will do over a relatively short timescale is extremely difficult. It can also be costly, as those investors who rushed for the exits after 23 June now realise.

The value of your investment can go down as well as up and you may not get back the full amount you invested. Past performance is not a reliable indicator of future performance. Investing in shares should be regarded as a long-term investment and should fit in with your overall attitude to risk and financial circumstances.